



Lake Louise, Yoho, and Kootenay Field Unit 2009 Campground Survey



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Executive Summary

Background

The 2009 Lake Louise, Yoho, and Kootenay (LLYK) Campground Survey ran from June 15-September 15, 2009 at the following campgrounds:

- Lake Louise
- Kicking Horse
- Redstreak

Camper Profile

Almost half of the campers who completed the questionnaire were from overseas (42%). A large majority of the campers (76%) were visiting for the first time. The largest number of international respondents was from Germany. US campers accounted for 12%.

The Visit

Campers' average length of stay for all three campgrounds was 2.2 nights.

The average party size is 2.7 for LLYK campgrounds and the majority of campers use motorhomes.

A majority (60%) of all campers said they would stay at this campground again.

Areas of Higher Satisfaction

Campers (75% 'very satisfied') were very satisfied with the 'Courteousness of Kiosk Staff'.

Areas of Lower Satisfaction

'Cleanliness of Washrooms' scored the lowest top box score at 42% being very satisfied. 'Condition of Facilities' (43%) and 'Availability of Activities' (44%) also rated lower.



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Introduction

Background

The 2009 Lake Louise, Yoho, and Kootenay (LLYK) campground survey's objectives were to determine satisfaction with the camping experience and gather demographic and visit information in LLYK. The camping survey was completed during the 2009 summer season.

Campground surveys have been conducted every summer season in LLYK since 2005 (an additional one was done in 1998 also), providing enough data to look at trends over this time.

Research Methods

Survey Population

This survey collected and analysed information about campers to LLYK campgrounds during the 2009 summer season (June 15 – September 15, 2009).

A camper was defined as a new registration to the following campgrounds:

- Lake Louise
- Kicking Horse
- Redstreak

Sampling Frame

The sampling frame consisted of every camping party who registered at the kiosk to camp for one or more nights at any of the three campgrounds.

Method

At the start of each shift, gate staff checked to see if surveys were to be handed out by check the schedule. Surveys were handed out in waves at all three campgrounds. Surveys were given to all new registrations – excluding campers extending their stay. Campers were asked the following question to participate, “Parks Canada is conducting a survey to assess client satisfaction. Would you be interested in taking about 5 minutes to fill out this survey?” If the camper agreed, they were given a survey and pencil and asked to return the completed form to the return box at the entrance kiosk or to a staff member. At Lake Louise and Redstreak, each wave had a random start date and consisted of 400 surveys. Lake Louise had six waves and Redstreak had 5 waves, with the 5th wave only consisting of 200 surveys. Kicking Horse had 200 for 6 waves.

Cards were handed out to every new registration until the cards were one for that wave. The last date a wave was handed out was recorded and the next wave started on the next random wave date.

Limitations

The sampling schedule appeared to be followed in all three campgrounds, so there are very few limitations to the results of this survey.



Reliability

The 2009 survey collected a total of 1,225 surveys from the campers representing 5,400 distributed surveys, representing 15,826 camping parties. The results will have a 95% confidence level and a margin of error of $\pm 2.5\%$. In other words, if the survey were administered twenty times to 1,225 different camping parties, the results would be the same, plus or minus 2.5% in nineteen of those samples.

The analysis assumes a response that is representative of all campers at each campground during the survey period and all responses are weighted to represent the population of front-country campers in LLYK during the survey period.

With 1,225 surveys returned this year, the number of returned surveys was better than last year's 997. The first wave of surveys was not distributed at Lake Louise. However, Lake Louise collected more surveys (393) than last year (246). This may be due to increasing the number of surveys distributed from 300 to 400 per wave. Kicking Horse collected 381 completed surveys, compared to 361 in 2008. Redstreak collected 451 completed surveys, compared to 390 in 2008. Redstreak also increased the number of surveys distributed from 300 to 400 per wave.

Results are compared to previous years where possible.

Table 1: Sampling Summary

Campground	Surveys Distributed	Valid Responses	Response Rate	Margin of Error
Lake Louise	2,400	393	16%	± 4.5
Kicking Horse	1,200	381	32%	± 4.2
Redstreak	1,800	451	25%	± 4.0

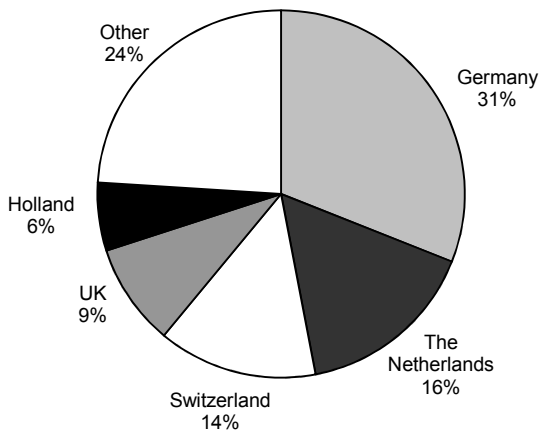
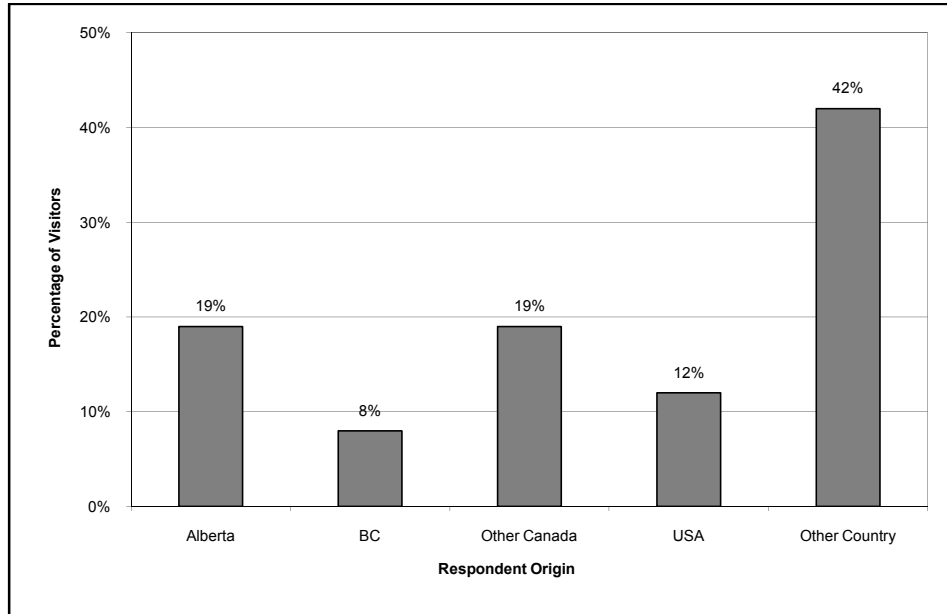


About the Campers

Place of Residence

“Where is your permanent place of residence?”

The majority of campers are from overseas



Almost half of the respondents were from overseas. Of the 19% of Canadian camping parties from outside Alberta and British Columbia; Ontario, Quebec, and Saskatchewan were the primary origins.

Consistent with last year’s survey, there were a high proportion of overseas visitors from Germany and the Netherlands, Switzerland, and the UK.

Redstreak drew a larger proportion of Albertans than Lake Louise and Kicking Horse had a large proportion of overseas campers.

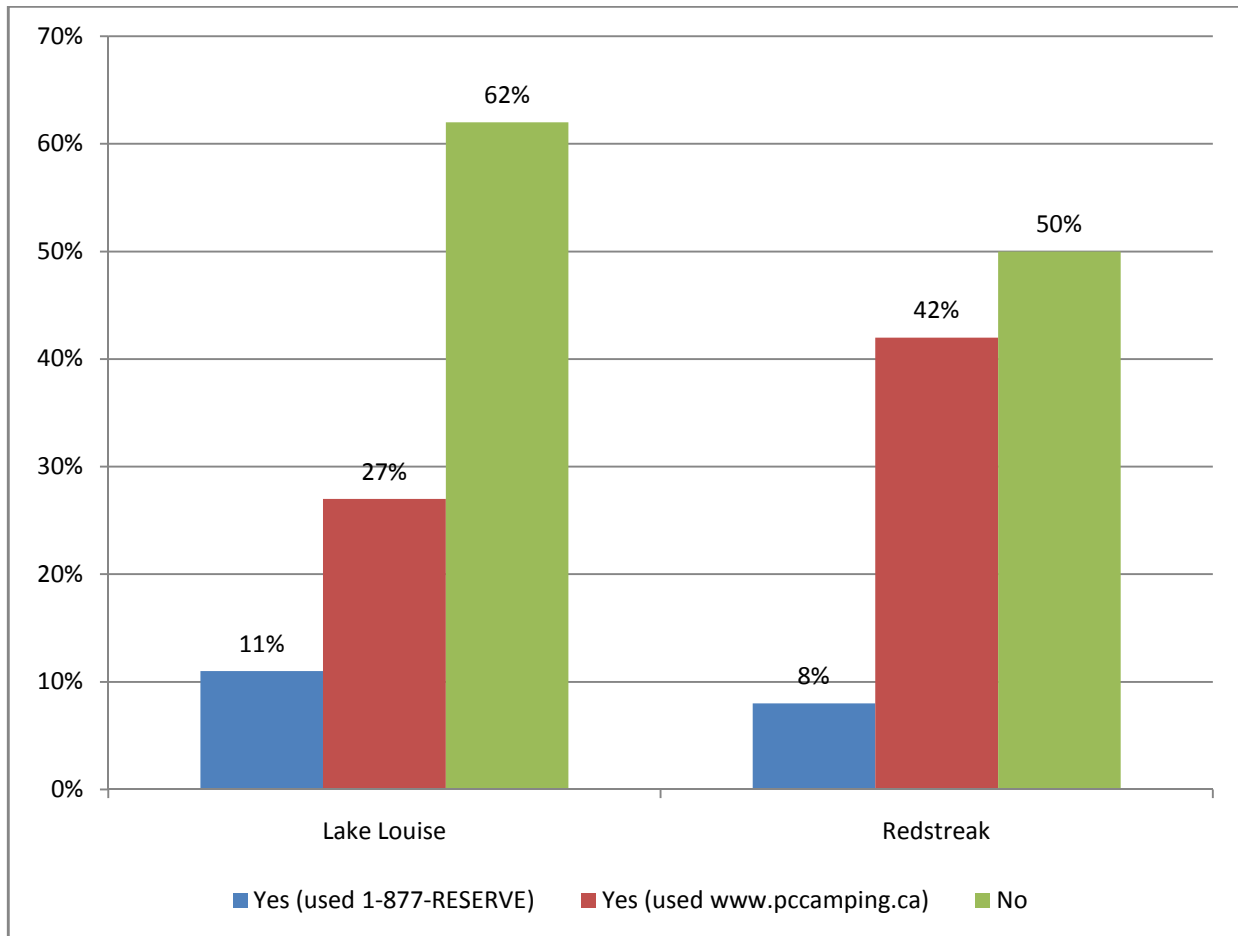
Visitor Origin By Campground	Lake Louise	Kicking Horse	Redstreak
Alberta	10%	20%	60%
BC	6%	13%	11%
Other Canada	14%	11%	8%
USA	25%	8%	7%
Other Country	45%	49%	14%



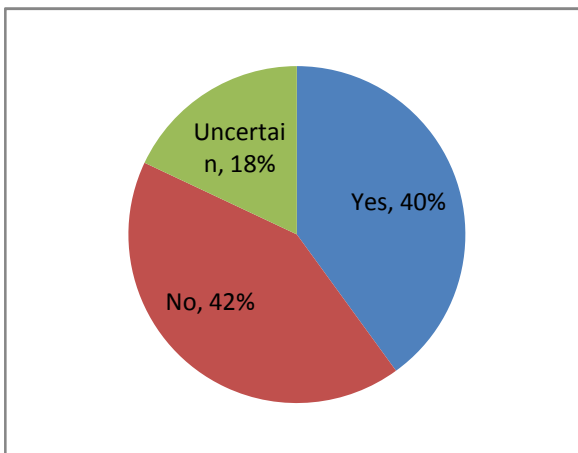
Reservations

Less than half (40%) of Lake Louise and Redstreak campers indicated they had made a reservation for their current visit, this remains the same from last year's results.

Redstreak had the greatest proportion of parties making reservations



Albertans (54%) were the most likely to report having made a reservation, with overseas campers (24%) being the least likely to report making a reservation.

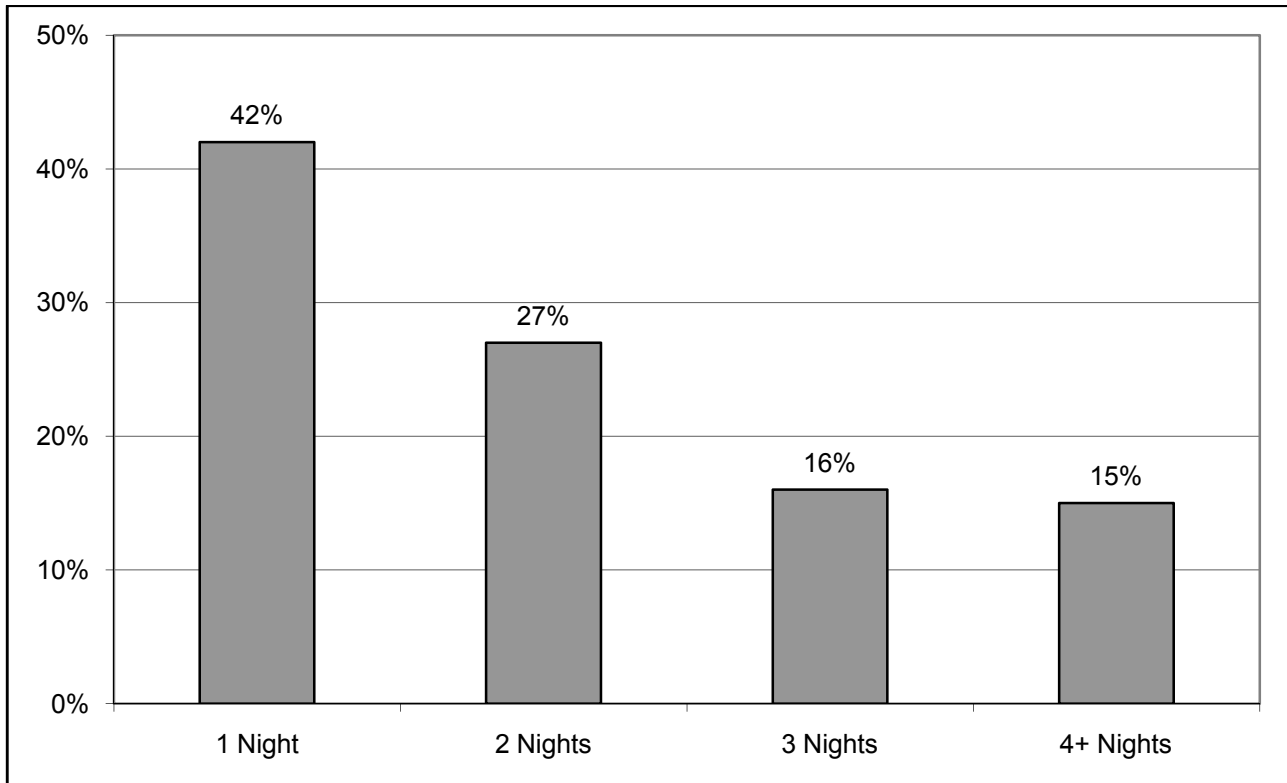


Kicking Horse campground is considering joining the Parks Canada Campground Reservation Service. The survey asked campers from Kicking Horse campground if they would have made a reservation if the option were available. 40% of all Kicking Horse campers said they would be interested, 42% said no, and the rest were uncertain.



Length of Stay

Most campers stay one or two nights in LLYK campgrounds



The average length of stay in all three campgrounds was 2.2 nights. The majority of campers, regardless of origin, stayed for 1 or 2 nights. Overseas campers were most likely to stay for 1 night (52%).

Lake Louise	2.2
Kicking Horse	1.9
Redstreak	2.8

Albertans stay longer (2.8 nights) than camper from all other origins (2.2 nights).

The average number of nights stayed was longer for those who made reservations.

Reservations	3.0
No Reservations	1.9

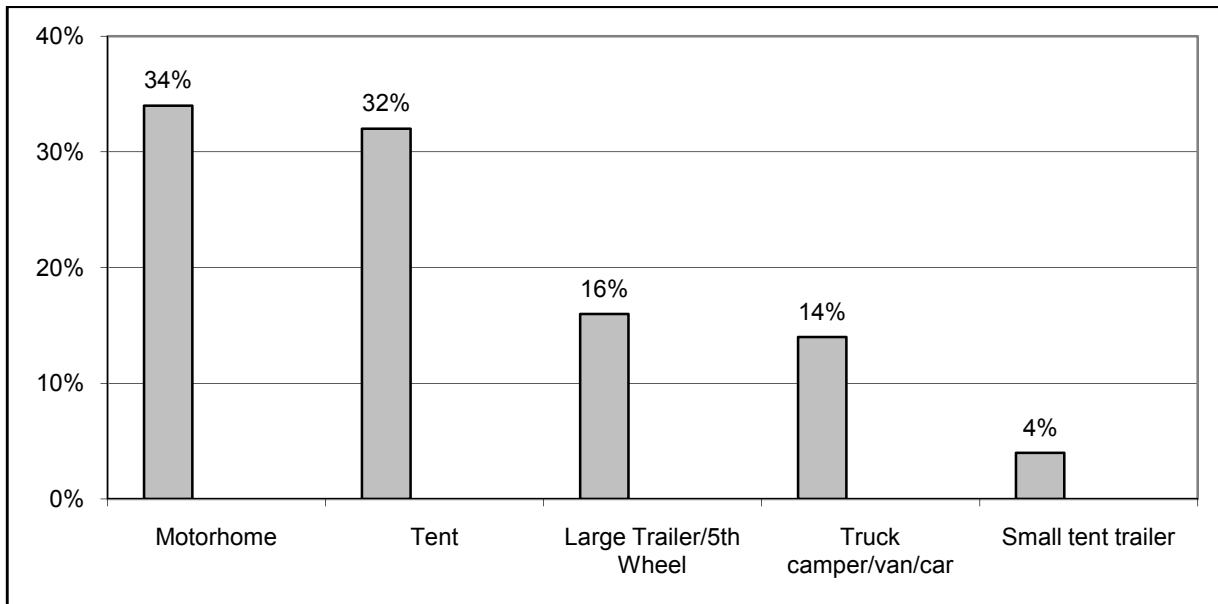
Party Size

The average camping party size is 2.7 for LLYK campgrounds, which remains consistent from last year's results.



Camping Shelter

Motorhomes and tents are the most common form of shelter overall



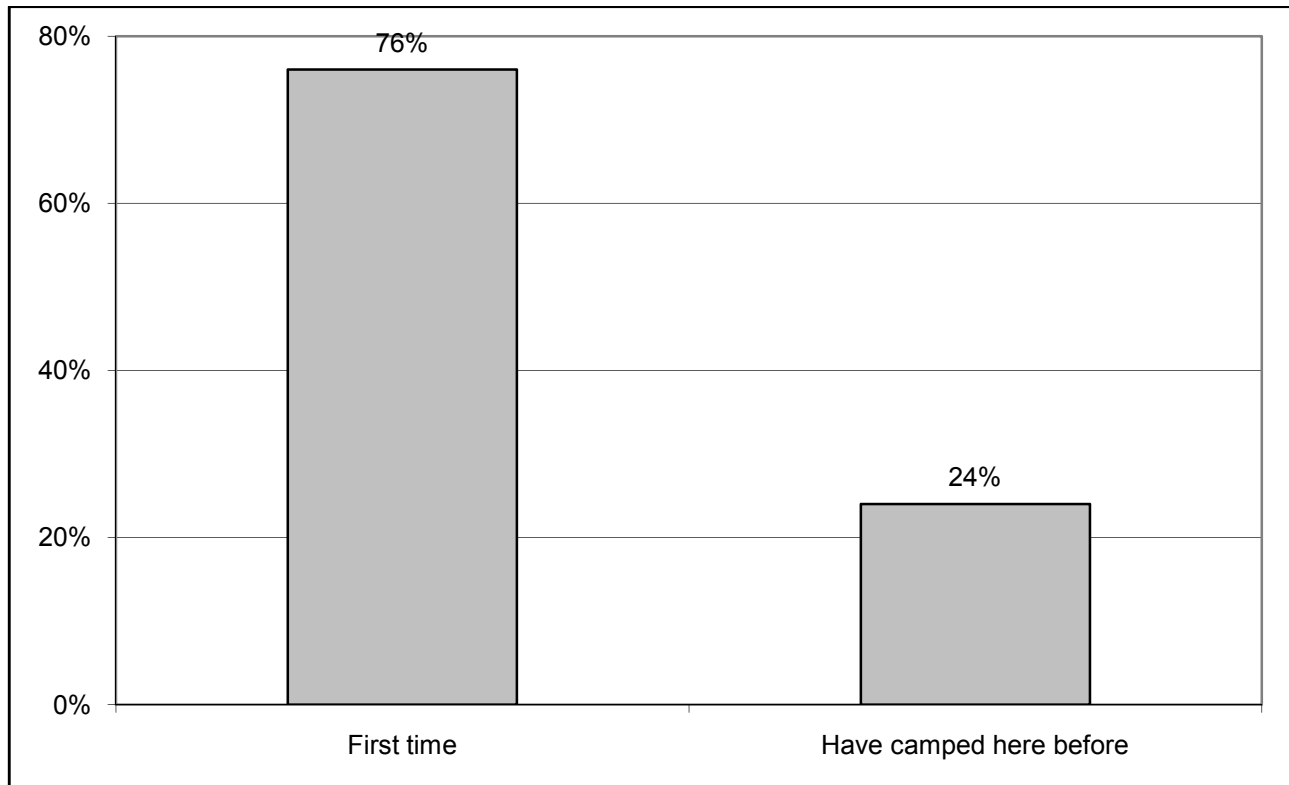
Motorhomes are the most common camping shelter used in LLYK campgrounds (34%). Canadian campers, other than Albertans and British Columbians, most frequently use tents as shelters (49%). Overseas visitors mostly use motorhomes (57%).

Camping Shelter Used by Campground	Lake Louise	Kicking Horse	Redstreak
Tent	30%	36%	35%
Truck camper/van/car	16%	13%	10%
Small tent trailer	2%	4%	9%
Motorhome	38%	38%	15%
Large trailer/5 th wheel	14%	9%	31%

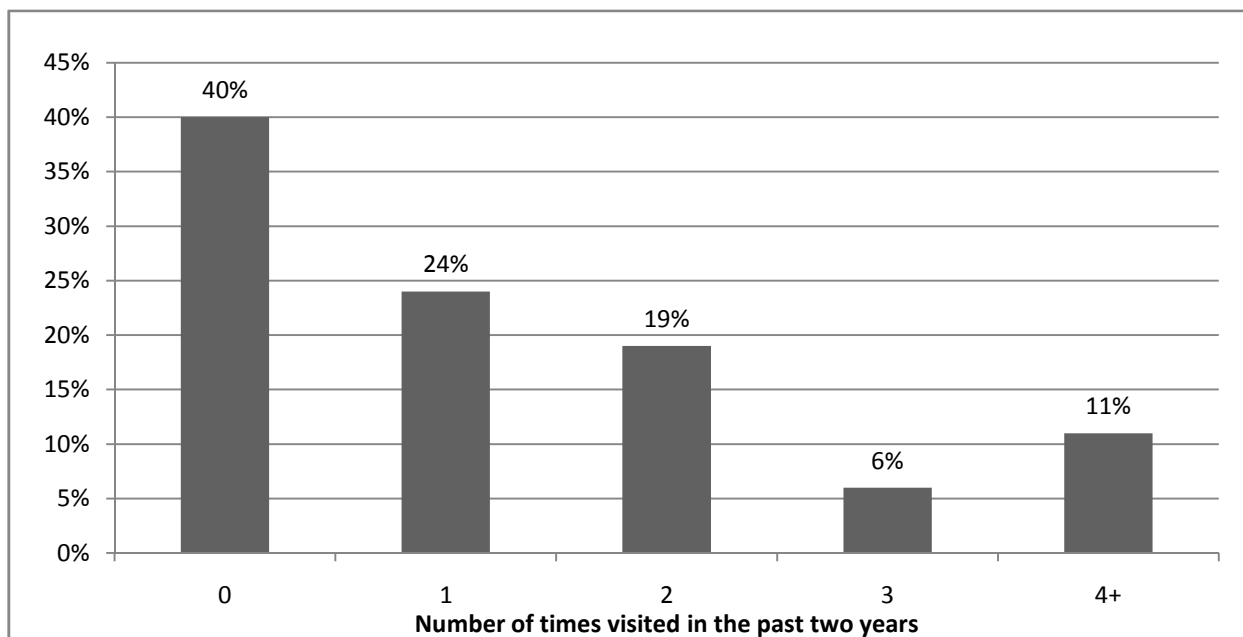


Previous Visits

Most are camping here for the first time



Of the returnees, 60% have camped here in the last two years





More than half (76%) of the campers in LLYK are here for the first time. Redstreak (45%) had the highest percentage of repeat campers. Almost half (47%) of Albertans reported staying in the campground before (last year, 60% of Albertans reported staying in the campground before). Of those stays, 76% occurred within the past two years. Only 9% of overseas campers had stayed before and 57% of those stays were within the past 2 years.

“Will You Stay At This Campground Again?”

More than half (60%) of all campers said they would stay at this campground again. Campers at Redstreak were more likely to return (80%).

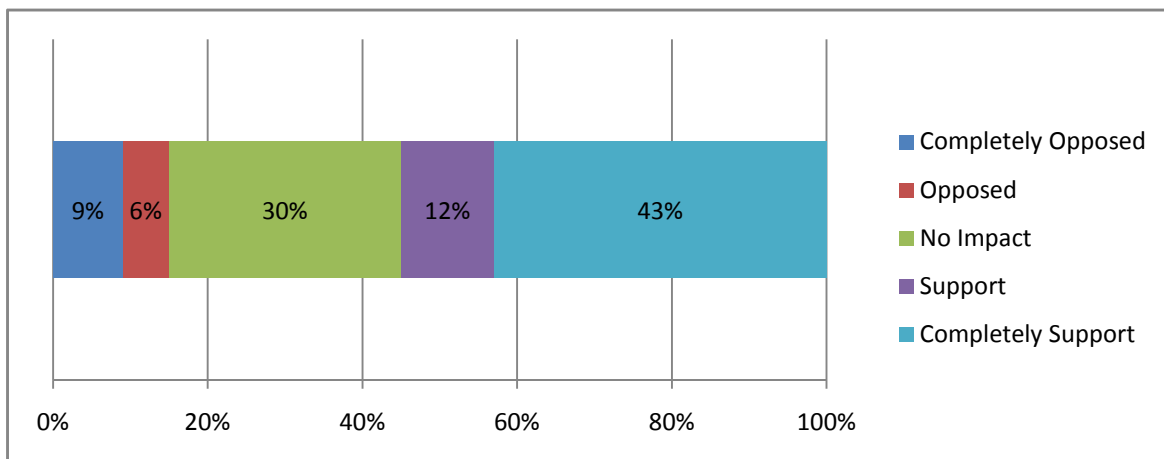
Will You Stay At This Campground Again?	Lake Louise	Kicking Horse	Redstreak
Yes	54%	64%	80%
No	9%	4%	8%
Am not returning to area	37%	32%	12%

Fireboxes (Lake Louise)

The survey asked Lake Louise campers if they stayed at a campsite with a firebox. Over half of the campers (63%) said they did not have a firebox at their campsite. When asked if they would prefer a site with a firebox 58% said ‘no’. Out of the 37% that had a firebox, 70% used them.

Full Service Sites (Redstreak)

Redstreak campground is considering adding more full service (water, sewer, and electricity) sites. The survey asked campers if they support more full service sites. Almost half (43%) of the campers said they completely support adding more full service sites.





Satisfaction

Measuring Satisfaction

Respondents rate their satisfaction with the campground’s facilities and services on a scale from 1 to 5, where 1 means ‘not at all satisfied’ and 5 means ‘very satisfied. Full results are presented in the appendices.




This report uses two measures of camper satisfaction:


“Top box” scores suggest the proportion of **completely satisfied clients**. Research in consumer behaviour has shown that totally satisfied respondents (top box) have a very low likelihood of switching to an alternative product or service, whereas those rating 4 or lower have significantly higher propensity to switch.


Parks Canada’s standard for a well-run facility or service is having 50% of respondents choose the top box.


“Low box” scores, on the other hand, suggest the proportion of **dissatisfied clients**. This report considers scores of 1, 2 or 3 out of 5 to be low box scores. Any facility or service where **more than 15%** of the campers chose the “low box” may warrant management attention.

This report uses a traffic light system to summarise the two satisfaction measures.

Campground Satisfaction Items	RED Needs Attention	Yellow May Need Attention	Green Very Good
			

The green light  indicates high satisfaction (both measures above the thresholds described above).

The yellow light  indicates good satisfaction (one measure failed to meet the thresholds).

The red light  indicates low satisfaction (both measures failed to meet the thresholds).



Overall Summary of Camper Satisfaction

All LLYK Campgrounds	2009	2008
Noise Control		NA
Sense of Security		
Availability of Activities		
Size of Campsite		NA
Layout of Campsite		NA
Cleanliness of Campsite		
Cleanliness of Washrooms		
Condition of Facilities		
Courteousness of Kiosk Staff		
Opportunities to View Scenery		
Overall Camping Experience		

This year, 'Noise Control', 'Size of Campsite', and 'Layout of Campsite' were added to the list of items that campers can rate. LLYK campgrounds had 48% of its campers indicated that they were 'very satisfied' with their 'Overall Camping Experience' (scoring 5/5). These results are very similar to last year's results.

Areas of Higher Satisfaction

Campers (75% 'very satisfied') were very satisfied with the 'Courteousness of Kiosk Staff'.

Areas of Lower Satisfaction

'Cleanliness of Washrooms' scored the lowest top box score at 42% being very satisfied. 'Condition of Facilities' (43%) and 'Availability of Activities' (44%) also rated lower.



Campground Satisfaction Items	LLYK	All Field Units
Noise Control		
Sense of Security		
Availability of Activities		
Size of Campsite		
Layout of Campsite		
Cleanliness of Campsite		
Cleanliness of Washrooms		
Condition of Facilities		
Courteousness of Kiosk Staff		
Opportunities to View Scenery		
Overall Camping Experience		

The LLYK campgrounds satisfaction items are rated lower when compared to the results from all field units.



Lake Louise Campground Satisfaction

Lake Louise	2009	2008
Noise Control		NA
Sense of Security		
Availability of Activities		
Size of Campsite		NA
Layout of Campsite		NA
Cleanliness of Campsite		
Cleanliness of Washrooms		
Condition of Facilities		
Courteousness of Kiosk Staff		
Opportunities to View Scenery		
Overall Camping Experience		

Satisfaction items from last year's survey remain similar, except for 'Overall Camping Experience' which dropped to a red light item from a yellow light item one year ago. 'Cleanliness of Washrooms' received the highest low box score (33%). 'Sense of Security' (74%) and 'Courteousness of Kiosk Staff' (74%) received the highest high box score.



Kicking Horse Campground Satisfaction

Kicking Horse	2009	2008
Noise Control		NA
Sense of Security		
Availability of Activities		
Size of Campsite		NA
Layout of Campsite		NA
Cleanliness of Campsite		
Cleanliness of Washrooms		
Condition of Facilities		
Courteousness of Kiosk Staff		
Opportunities to View Scenery		
Overall Camping Experience		

Satisfaction items from last year's survey remain similar, except for 'Overall Camping Experience' which rose to a green light item from a yellow light item one year ago. The top box score for 'Cleanliness of Campsite' increased 13% from last year. 'Cleanliness of Washrooms' received the highest low box score (26%).



Redstreak Campground Satisfaction

Redstreak	2009	2008
Noise Control		NA
Sense of Security		
Availability of Activities		
Size of Campsite		NA
Layout of Campsite		NA
Cleanliness of Campsite		
Cleanliness of Washrooms		
Condition of Facilities		
Courteousness of Kiosk Staff		
Opportunities to View Scenery		
Overall Camping Experience		

Satisfaction items from last year's survey remain similar. Although 'Availability of Activities' is still a red light item, its top box score increased from 35% to 45% this year. Also, 'Cleanliness of Washroom' increased its top box score by 15%. 'Layout of Campsite' scored the highest low box score (42%).



Appendix A: Detailed Result – Satisfaction Items in %

LLYK Campgrounds	Not at all Satisfied					Very Satisfied	15215 Camping Parties
	1	2	3	4	5	Number of Cases	
Noise control	4%	5%	12%	24%	55%	13944	
Sense of security	0%	0%	4%	24%	72%	14339	
Availability of activities	1%	3%	20%	32%	44%	10698	
Size of campsite	2%	4%	13%	26%	55%	14711	
Layout of campsite	3%	5%	15%	32%	45%	14443	
Cleanliness of campsite	0%	1%	5%	24%	70%	14768	
Cleanliness of washrooms	3%	7%	18%	30%	42%	13234	
Condition of facilities	2%	4%	16%	35%	43%	13700	
Courteousness of kiosk staff	0%	1%	4%	20%	75%	13690	
Opportunities to view scenery	1%	2%	8%	26%	63%	13489	
Your overall camping experience	1%	2%	10%	39%	48%	14320	

Lake Louise	Not at all Satisfied					Very Satisfied	9718 Camping Parties
	1	2	3	4	5	Number of Cases	
Noise control	4%	6%	13%	24%	53%	8877	
Sense of security	0%	0%	3%	23%	74%	9149	
Availability of activities	1%	3%	22%	30%	44%	6701	
Size of campsite	2%	4%	11%	26%	57%	9421	
Layout of campsite	2%	5%	15%	32%	46%	9174	
Cleanliness of campsite	0%	0%	5%	24%	71%	9421	
Cleanliness of washrooms	5%	9%	19%	29%	38%	8136	
Condition of facilities	2%	5%	13%	34%	41%	8679	
Courteousness of kiosk staff	0%	1%	5%	20%	74%	8679	
Opportunities to view scenery	1%	3%	8%	25%	63%	8531	
Your overall camping experience	2%	2%	11%	39%	46%	9075	



Kicking Horse	Not at all Satisfied				Very Satisfied	3315 Camping Parties
	1	2	3	4	5	Number of Cases
Noise control	2%	4%	13%	25%	56%	3010
Sense of security	0%	0%	4%	27%	69%	3123
Availability of activities	0%	2%	19%	34%	45%	2375
Size of campsite	0%	3%	15%	29%	53%	3176
Layout of campsite	2%	5%	14%	34%	45%	3193
Cleanliness of campsite	0%	1%	3%	25%	71%	3228
Cleanliness of washrooms	1%	4%	21%	41%	33%	3071
Condition of facilities	1%	4%	17%	42%	36%	2993
Courteousness of kiosk staff	0%	1%	4%	17%	78%	2949
Opportunities to view scenery	0%	0%	6%	26%	68%	2993
Your overall camping experience	0%	1%	6%	42%	51%	3149

Redstreak	Not at all Satisfied				Very Satisfied	2182 Camping Parties
	1	2	3	4	5	Number of Cases
Noise control	3%	3%	9%	21%	64%	2057
Sense of security	1%	1%	7%	24%	67%	2066
Availability of activities	1%	3%	17%	34%	45%	1622
Size of campsite	5%	6%	20%	24%	45%	2114
Layout of campsite	5%	7%	19%	28%	40%	2076
Cleanliness of campsite	2%	3%	7%	24%	64%	2119
Cleanliness of washrooms	0%	1%	6%	21%	72%	2027
Condition of facilities	1%	3%	9%	27%	60%	2028
Courteousness of kiosk staff	1%	2%	4%	20%	73%	2061
Opportunities to view scenery	0%	3%	8%	27%	62%	1965
Your overall camping experience	2%	1%	8%	35%	54%	2095



Appendix B: Sample Weighting

The results of this survey are weighted up to the population of campers who camped within the LLYK Field Unit during the survey period of June 15 to September 15, 2009. The campgrounds had 34,994 estimated number of occupied site nights during this period.

Lake Louise	21,477
Kicking Horse	7,342
Redstreak	6,175

Dividing these numbers by the average length of stay reported by campers in each campground:

Lake Louise	2.55 (38% with reservation)	1.87 (62% without reservation)
Kicking Horse	0.00 (0% with reservation)	1.87 (70% without reservation)
Redstreak	3.68 (50% with reservation)	2.00 (50% without reservation)

This produces an estimated population of camping parties of 15,826.

	Camping Parties with Reservation	Camping Parties without Reservation
Lake Louise	3,683	6,035
Kicking Horse	0	3,926
Redstreak	1,098	1,084

Returned surveys (1,295) were weighted by campground so that results presented in this report would reflect the entire population of camping parties during this period.

	Returned Surveys		Weight Factor	
	With Reservation	Without Reservation	With Reservation	Without Reservation
Lake Louise	149	244	24.718	24.734
Kicking Horse	0	451	0	8.705
Redstreak	224	227	4.902	4.775



Appendix C: 2009 Campground Survey

Lake Louise



56340



For Office Use Only

Welcome to **Lake Louise Campground**. Our goal is to provide you with the highest level of services and programs. Please take the time to complete this form before you leave and return it to the **campground kiosk** when you check out.

Where is your permanent place of residence?

- Alberta British Columbia United States
- Other Province
- Other Country

Did you make a reservation for this stay?

- Yes (used www.pccamping.ca) Yes (used 1-877-RESERVE)
- No

How many nights are you staying at this campground during this visit?

- 1 2 3 4 5 6 7
- 8 9 10 11 12 13 14+

How many people are in your camping party?

- 1 2 3 4 5 6 7+

Which of the following are you using at this campground during this visit? (shade all that apply)

- tent tent trailer truck camper or van motorhome
- travel trailer/5th wheel Other

Have you stayed in this campground before?

- No Yes

If yes, how many times in the past two years?

- 0 1 2 3 4+

Will you stay at this campground again?

- No Yes Am not planning to return to the area

How well are we doing? Please rate your satisfaction with the following aspects of this campground (shade N/A for any items that do not apply to this visit).

	N/A	Very satisfied			Not at all satisfied	
		5	4	3	2	1
Noise control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of the washroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of the campground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness of the kiosk staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to view the scenery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall camping experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are you staying in a campsite with a firebox during this visit?

- No Yes → If Yes, did you use the firebox? No Yes

→ If No, would you have preferred a site with a firebox?

- No Yes

Comments





Kicking Horse



37989



For Office Use Only

Welcome to **Kicking Horse Campground**. Our goal is to provide you with the highest level of services and programs. Please take the time to complete this form before you leave and return it to the **campground kiosk** when you check out.

Where is your permanent place of residence?

- Alberta British Columbia United States
- Other Province
- Other Country

How many nights are you staying at this campground during this visit?

- 1 2 3 4 5 6 7
- 8 9 10 11 12 13 14+

How many people are in your camping party?

- 1 2 3 4 5 6 7+

Which of the following are you using at this campground during this visit? (shade all that apply)

- tent tent trailer truck camper or van motorhome
- travel trailer/5th wheel Other

Have you stayed in this campground before?

- No Yes

If yes, how many times in the past two years?

- 0 1 2 3 4+

Will you stay at this campground again?

- No Yes Am not planning to return to the area

How well are we doing? Please rate your satisfaction with the following aspects of this campground (shade N/A for any items that do not apply to this visit).

	N/A	Very satisfied					Not at all satisfied	
		5	4	3	2	1		
Noise control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of the washroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of the campground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness of the kiosk staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to view the scenery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall camping experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Kicking Horse Campground is considering joining the Parks Canada Campground Reservation Service. Would you have made a reservation for this stay (using www.pccamping.ca or 1-877-RESERVE) if the option were available?

- Yes No Not certain

Comments



Parks Canada Parcs Canada

Canada



Redstreak



46964



For Office Use Only

Welcome to **Redstreak Campground**. Our goal is to provide you with the highest level of services and programs. Please take the time to complete this form before you leave and return it to the **campground kiosk** when you check out.

Where is your permanent place of residence?

- Alberta
- British Columbia
- United States
- Other Province
- Other Country

Did you make a reservation for this stay?

- Yes (used www.pccamping.ca)
- Yes (used 1 877 RESERVE)
- No

How many nights are you staying at this campground during this visit?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14+

How many people are in your camping party?

- 1
- 2
- 3
- 4
- 5
- 6
- 7+

Which of the following are you using at this campground during this visit? (shade all that apply)

- tent
- tent trailer
- truck camper or van
- motorhome
- travel trailer/5th wheel
- Other

Have you stayed in this campground before?

- No
- Yes

If yes, how many times in the past two years?

- 0
- 1
- 2
- 3
- 4+

Will you stay at this campground again?

- No
- Yes
- Am not planning to return to the area

How well are we doing? Please rate your satisfaction with the following aspects of this campground (shade N/A for any items that do not apply to this visit).

	N/A	Very satisfied			Not at all satisfied	
		5	4	3	2	1
Noise control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Layout of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of your campsite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of the washroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of the campground facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courteousness of the kiosk staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to view the scenery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall camping experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Redstreak Campground is considering adding more full service (water, sewer, and electricity) sites. Please indicate your reaction to this plan:

- Completely Support
- No impact
- Completely Oppose

Comments



Parks Canada / Parcs Canada

Canada

